

WATER RATE INCREASE NOTICE

The water rates for Truby and A&A Water will increase beginning with your November 2022 invoice. The increase is part of the 2020 Forsyth County Water Resolution which sanctions an annual rate increase in water rates through 2028. This increase is to help defray the cost of infrastructure and keep up with inflation. A copy of the resolution can be found at <https://www.forsythco.com/DepartmentsOffices/WaterSewer/Rates>.

Below is the new tiered pricing structure which will be in place through October 2023 for our customers.

Tier 1	0 to 2000 Gallons	\$	38.50 base rate
Tier 2	2001 to 3000 Gallons	\$	7.50 per 1000 gallons
Tier 3	3001 to 6000 Gallons	\$	8.30 per 1000 gallons
Tier 4	6001 to 12000 Gallons	\$	9.40 per 1000 gallons
Tier 5	12001+ Gallons	\$	14.75 per 1000 gallons

Understanding a tiered pricing structure can be confusing. Consumers pay more per month as they use more water. The base rate for having service with Truby and A&A Water is billed at \$38.50 per month. This includes the first 2000 gallons of water.

As you go over the initial 2000 gallons, your rate will increase as stated above. Consumption which falls mid-tier will be prorated. Below are two examples of cost for monthly usage.

EXAMPLE #1: If you were to use 5000 gallons of water during a billing cycle, your bill would be calculated as follows:

Billed at Tier 1 – First 2000 gallons	\$38.50
Billed at Tier 2 – Next 1000 gallons	\$ 7.50
Billed at Tier 3 – Next 2000 gallons	<u>\$16.60</u>
TOTAL BILL FOR 5000 GALLONS:	\$62.60

EXAMPLE #2: If you were to use 6580 gallons of water during a billing cycle, your bill would be calculated as follows:

Billed at Tier 1 – First 2000 gallons	\$38.50
Billed at Tier 2 – Next 1000 gallons	\$ 7.50
Billed at Tier 3 – Next 3000 gallons	\$24.90
Billed at Tier 4 – Next 580 gallons	<u>\$ 5.45</u>
TOTAL BILL FOR 6580 GALLONS:	\$76.35

If you should have any questions about the increase or tiered pricing, please contact our office at 770-887-3211.